



PARTY TERMS & CONDITIONS

- A party will be confirmed upon receipt of full payment.
- Funky Monkeys operates a strict age and height policy where all children must be 8 years & under and must be not be more than 4 foot 5 inches tall. Please ensure all children attending your party adhere to this policy
- Online party bookings can only be made in advance with at least 3 days before the party is due. 7 days is required for VIP Private Parties.
- Additional participants can be added to your party up to 72 hours before your party start time depending if the activity has capacity for additional participants. Unfortunately, if the activity does not have capacity, we will not be able to make additions. Refunds for a reduction in party participants can only be made to your booking up to 72 hours before your booking start time.
- Party bookings can only be cancelled and refunded in full up to 21 days before your party start time. If your request falls inside this period, we can move your party to another date/time that suits you depending on availability.
- If a Party booking is moved to a new date, it cannot be refunded but can be changed again to another date/time depending on availability.
- Only one child will be admitted per invitation. Uninvited siblings who arrive will be charged the normal admission fee and not expected to join the party for food. If they would like to join the party for food then the normal party price will apply.
- One adult per 6 children is required to provide adequate supervision for your guests.
- All children must wear socks. These can be provided, if necessary, at an additional cost.
- Please ensure that you have the contact details for parents/carers of children under your supervision in the event of an emergency.
- Funky Monkeys may cater for children with allergies under the guidance of parents/carers, however accepts no responsibility for any allergic reaction which may occur as a result.
- Party parents/carers please arrive 10 minutes before the start of your party and ask your guests to arrive at the party start time.
- All presents will be stored behind the counter and will not be permitted to be opened within the centre.
- When your party is finished you will be asked to return to reception to sign out to allow the next party to start promptly.
- Party prices are those available at time of booking. Offers or promotions can not be applied to parties already booked.

